

E.01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Richard Martinez

Phone: [REDACTED]

AUG 20

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion **No.** 2009 **81283**

Date: 8/19/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Sharon

Owen

Account Name:

Sharon Owen

Home: (000) 000-0000

Street:

na

Work:

City:

Taylor

CBR:

State:

AZ

Zip: 85939

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For Assignment

Contact Phone: [REDACTED]

Nature of Complaint:

Sharon Owen
Taylor, Ariz, 85939
Box 67

Ariz. Corp. Comm.
Consumer Service Section
1200 West Washington
Phoenix, Ariz 85007

Arizona Corporation Commission

DOCKETED

AUG 26 2009

Ref: Docket No. E-01345A-08-0172

DOCKETED BY

[Signature]

To Whom It May Concern;

ⓂA base rate increase at this "time" does not compute!! My heater uses gas , electric but last winter 2 could not afford both so I shut off my gas and used a wood burning stove and a little electric heaters in the bathroom to keep pipes from freezing.

ⓂI am 70 yrs old and am on fixed income. I taught school (1st grade) for 30 yrs and non my health does not allow me to work.

ⓂI am still making pmts on my good ol home and have never missed. What do you suggest I do if you raise rates?

ⓂI have a garden to eat from this summer---what about winter. It snows here. Yes, without my furness last winter I got cold--if 2 can't meet my electric bill--what do you suggest I do? So far I have kept up things are very tight!!!

ⓂPlease--no more increases in the cost of what we can't live without!!!

Thank you for you consideration

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sharon Owen
Taylor, Arizona 85939
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Arizona Public Service Company -Docket No. E-01345A-08-0172. FILE CLOSED.

End of Comments

Date Completed: 8/19/2009

Opinion No. 2009 - 81283

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 81286

Date: 8/19/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Gregory C.

Schuller, Sr.

Account Name:

Gregory C. Schuller, Sr.

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Arizona City

CBR: [REDACTED]

State:

AZ

Zip: 85223

is: E-Mail

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For Assignment

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. E-01345A-08-0172)

Those of us on fixed incomes cannot just pull money out of the sky. All of the utilities are able to request and receive moneys at will.

With the economy the way it is I am sure that it is difficult on all, but to ask for more at this time is nearly criminal.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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End of Comments

Date Completed: 8/19/2009

Opinion No. 2009 - 81286